**Sent:** Mon, 27 Jul 2009 17:04:54 -0400
**From:** [redacted] P6/b(6)
**To:**
**Bcc:** "Ibanez, Danilo B." <"/o=eop/ou=first administrative group/cn=recipients/cn=danilo_b._ibanez">
**Subject:** Fwd: Computer Skills

DO YOU HAVE PROBLEMS LIKE THESE??Sounds just like me.
**Subject:** Fw: Computer Skills

## This ought to make you feel better about your computer skills!

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**Tech support:** What kind of computer do you have?
**Customer:** A white one...

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**Customer:** Hi, this is Celine .. I can't get my diskette out.

**Tech support:** Have you tried pushing the Button?

**Customer:** Yes, sure, it's really stuck.

**Tech support:** That doesn't sound good; I'll make a note.

**Customer:** No , wait a minute. I hadn't inserted it yet... it's still on my

desk... sorry...

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**Tech support:** Click on the 'my computer' icon on to the left of the screen.

**Customer:** Your left or my left?

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**Tech support:** Good ;day. How may I help you?

**Male customer:** Hello... I can't print.

**Tech support:** Would you click on 'start' for me and....

**Customer:** Listen pal; don't start getting technical on me! I'm not Bill Gates.

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**Customer:** Hi, good afternoon, this is Martha, I can't print. Every time I try, it says 'Can't find printer'. I've even lifted the printer and placed it in front of the monitor, but the computer still says he can't find it.

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**Customer:** I have problems printing in red..

**Tech support:** Do you have a color printer?

**Customer:** Aaaah.....thank you.

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**Tech support:** What's on your monitor now, ma'am?

**Customer:** A teddy bear my boyfriend bought for me at the 7-11.

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**Customer:** My keyboard is not working anymore.

**Tech support:** Are you sure it's plugged into the computer?

**Customer:** No. I can't get behind the computer.

**Tech support:** Pick up your keyboard and walk 10 paces back.

**Customer:** OK

**Tech support:** Did the keyboard come with you?

**Customer:** Yes

**Tech support:** That means the keyboard is not plugged in. Is there another keyboard?

**Customer:** Yes, there's another one here. Ah… that one does work.

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**Tech support:** Your password is the small letter 'a' as in apple, a capital letter V as in Victor, the number 7.

**Customer:** Is that 7 in capital letters ?

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**Customer:** I can't get on the Internet.

**Tech support:** Are you sure you used the right password?

**Customer:** Yes, I'm sure. I saw my colleague do it.

**Tech support:** Can you tell me what the password was?

**Customer:** Five dots.

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**Tech support:** What anti-virus program do you use?

**Customer:** Netscape.

**Tech support:** That's not an anti-virus program.

**Customer:** Oh, sorry... Internet Explorer.

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**Customer:** I have a huge problem. A friend has placed a screen saver on my computer, but every time I move the mouse, it disappears.

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**Tech support:** How may I help you?

**Customer:** I'm writing my first email.

**Tech support:** OK, and what seems to be the problem?

**Customer:** Well, I have the letter 'a' in the address, but how do I get the little circle around it?

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A woman customer called the Canon help desk with a problem with her printer.

**Tech support:** Are you running it under windows?

**Customer:** 'No, my desk is next to the door, but that is a good point. The man sitting in the cubicle next to me is under a window, and his printer is working fine.'

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No virus found in this incoming message.
Checked by AVG - www.avg.com
Version: 8.5.375 / Virus Database: 270.13.3/2217 - Release Date: 07/03/09 18:11:00

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